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*A New Program Support Solution for the Archive Reading Room*

*Summary*

The significance of the Archive, the value of the material that is kept, processed and sorted in it, and then handed out to be used, is certainly evident from the large number of researchers that have been visiting its reading room. Records of researchers-users of the archive material, as well as the topics of their research, have been kept since the reading room was established i.e. since 1958, and with the help of computers since 1991. We can thus conclude that using computers for monitoring the work of the reading room has been customary practice for a long time. However, regardless of the initially planned long-term character of the program solutions, as well as the one used until recently in the reading room, we have witnessed the necessity of amending the existing solutions. This is occasionally, on the one hand, in accordance with changes in the working environment itself, and on the other, these amendments are created because of the development of information technology and users requests for the program solutions to be more encompassing from the aspect of data that is monitored, for them to be free from deficiencies evident in their exploitation, and at the same time projected in such a way as to be easy and intuitive for usage. This work shows the new program solution currently in use in the Archive of Serbia and Montenegro and serves as operational support for the reading room. The focus of the work is on operational processes supported by this solution: registering of researchers–users of the archive material, using the archive material, drawing up the agenda of the reading room and review formation. The graphic contributions (feature maps of several forms and reports) enable the readers to obtain a picture of the user interface and of the achieved data volume.